User Requirements

Below are the User requirements for the new system AkiProPlus. These specify the requirements the user expects from the new application. The requirements are grouped according the module they belong to or their functionality to the user.

Order Processing Module

1. An office clerk should be able to create a standing order.
2. An office clerk should be able to modify any standing order
3. An office clerk should be able to access a particular standing order by entering in the standing order number.
4. An office clerk should be able delete a particular standing order.
5. An office should be able to generate orders from all standing orders.
6. An office clerk should be able to generate an order from a particular standing order.
7. An office clerk should be able to create an independent order for a customer.
8. The system shall automatically create an invoice after each order is processed
9. An office clerk should approve all standing orders including any requested changes before the order is generated.

Customer Module

1. Upon logging in a customer should be able to view a ledger displaying all transactions.
2. A customer should be able to double click on any of his/her standing order and view the details of that order.
3. A customer should be able to double click on any of his/her order and view the details of that order.
4. A customer should be able to double click on any of his/her invoice in their ledger and view the details on that invoice.
5. A customer should be able to create a standing order.
6. A customer should be able to modify any of his/her standing order.
7. A customer should be to place an order over the web platform.

Merchandisers Module

1. A merchandiser should be able to access standing orders for a particular customer by entering the customer information.
2. A merchandiser should be able to double click on any standing order to view the details of that standing order.
3. A merchandiser should be able to modify any standing order.

Delivery Module

1. Upon logging in the system A delivery personnel should be able to sync his tablet to retrieve all his/her orders for that day.
2. Delivery personnel should be able to confirm if any invoice is correct.
3. Delivery personnel should be able to create notes to indicate any discrepancies with an order.
4. Delivery personnel should be able to generate an invoice for an independent order.
5. Delivery personnel should be able to sync all his daily transaction to the system at the end of each shift.

Log in

1. The system should make provision for a user to select the type of ‘user he/she is.
2. A user should be able to enter his/her credentials and gain access to the system.

Output

1. The system should display message boxes displaying feedback messages to the user.
2. A user should be able to print any standing order he/she has access to.
3. A user should be able to print any order he/she has access to
4. A user should be able to print any invoice he/she has access to
5. A user should be able to enter any parameter into the search bar to retrieve any authorised document.